

## TERMS & CONDITIONS

Thank you for shopping at Davis Doherty Limited.

### **Our Service**

This website operates under the domain name [www.davisdoherty.co.nz](http://www.davisdoherty.co.nz)

All use of the products and services offered on the Davis Doherty website and any information or other content on the Davis Doherty website is governed by these Terms & Conditions.

By using the Davis Doherty website you agree to be bound by these Terms & Conditions.

### **Delivery**

Orders for unbranded clothing are usually despatched within 5 working days and often earlier.

If you require logo branding on your clothing, delivery time is usually 10-14 working days.

All orders are despatched by courier and are trackable.

### **Payment**

We require payment before goods are delivered.

*For the online store orders* we accept Visa and Master Card. You can also pay online to our bank account number.

12-3109-0111795-00

Reference: Order number

Credit Card Details: Credit card debit are handled by Direct Payment Solutions (DPS). DPS use several mechanisms to protect the security and integrity of your personal information.

### **Samples**

Ordering samples is easy.

Choose the products you would like to sample, add them to your cart, and go to checkout.

Proceed and pay for the products.

If after having inspected the samples you decide to return some or all of the items, then these items need to be returned within 10 working days to receive a prompt and full refund. The goods MUST be in their original packaging with all product tags and labelling attached and in merchantable folded condition as you received them, or you will be charged a re-packing fee of \$3 per garment. Any garment not fit for resale will not be refunded.

### **Returns**

Davis Doherty is committed to providing superb service, quality garments, and excellent value.

However, if for some reason you are not entirely satisfied with your purchase, please call or email us to arrange an exchange or refund.

All returns must be sent back within 10 working days of the invoice date including samples.

Customers will be responsible for all freight costs unless the garment received was damaged or wrongly supplied in which case we will reimburse you for reasonable postage back to us.

The goods MUST be in their original packaging with all product tags and labelling attached and in merchantable folded condition as you received them, or you will be charged a re-packing fee of \$3 per garment. Any garment not fit for resale will not be refunded.

Embroidered or screenprinted garments can only be returned where there is a genuine fault with the product.

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